

BUREAU VERITAS
Certification



NOS COMUNICAÇÕES, S.A.

Edifício Expo - Av. D. João II - nº 48,
1990-021 Lisboa,
Portugal

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

Standard

ISO/IEC 20000-1:2018

Scope of certification

THE SERVICE MANAGEMENT SYSTEM OF NOS COMUNICAÇÕES SUPPORTING THE PROVISION OF TELECOMMUNICATIONS, ICT AND MANAGED SERVICES TO ALL B2B CUSTOMERS IN ACCORDANCE WITH THE SERVICE CATALOGUE, FROM LISBON AND OPORTO OPERATIONAL CENTERS.

Original Cycle start date : **28-Jan-2016**

Expiry date of previous cycle : **27-Jan-2022**

Certification / Recertification Audit date : **24-Sep-2021**

Certification / Recertification cycle start date : **17-Feb-2022**

Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on : **27-Jan-2025**

Certificate No. **IND.21.719/IT/P** Version :No.1 Revision date: **17-Feb-2022**



Certification Authority



Certification body address: 8 cours du Triangle, 92937 Paris la Défense Cedex, France
Local office: **Rua Laura Ayres nº 3 1600-510 Lisboa**

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.
To check this certificate validity please call: + 351 21 710 0970

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Site Name/Location	Site Address	Site Scope
NOS COMUNICAÇÕES, S.A.	Edifício Expo - Av. D. João II, nº 48, 1990-021 Lisbon Portugal	The Service Management System of NOS Comunicações supporting the provision of telecommunications, ICT and managed services to all B2B Customers in accordance with the service catalogue, from Lisbon and Oporto operational centers
NOS COMUNICAÇÕES, S.A. (EDIFÍCIO NORTE SHOPPING)	Rua Henrique Pousão, 432, Senhora da Hora 4460-191 Porto	The Service Management System of NOS Comunicações supporting the provision of telecommunications, ICT and managed services to all B2B Customers in accordance with the service catalogue, from Lisbon and Oporto operational centers

Certificate No. IND.21.719/IT/P

Version : No. 1

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