

**BUREAU VERITAS**  
Certification



**NOS SGPS, S.A.**  
Rua Ator António Silva, nº 9  
1600-404 Lisboa  
Portugal

This is a multi-site certificate, additional site(s) are listed on the next page(s)

*Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

## ISO/IEC 27001:2013

### Scope of certification

**NOS COMUNICAÇÕES, S.A., NOS WHOLESALE S.A. AND NOS CORPORATE CENTER S.A.:** THE BUSINESS PROCESSES RELATED TO INSTALLATION, ACTIVATION, FULFILMENT OF SERVICE REQUESTS, ACCOUNT MANAGEMENT, BILLING AND CHARGING FOR TELCO CUSTOMERS, IN THE MARKET SEGMENTS: CONSUMER (B2C) AND BUSINESS (B2B). ACCORDING TO THE STATEMENT OF APPLICABILITY, SOA VERSION FROM 2.0, 16-11-2021.

**NOS SISTEMAS S.A.:** THE SECURITY PROCESSES ASSOCIATED WITH THE NOS DATA CENTER SERVICES (HOUSING SERVICES). ACCORDING TO THE STATEMENT OF APPLICABILITY, SOA VERSION 2.0, 16-11-2021.

Original cycle start date:	22-Jan-2016
Expiry date of previous cycle:	21-Jan-2022
Certification / Recertification Audit date:	23-Nov-2021
Certification / Recertification cycle start date:	11-Feb-2022

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: 21-Jan-2025

**Certificate No. IND.22.2405/IS/U**

**Version: 2**

**Issue date: 21 April 2023**

Certification body address: 5<sup>th</sup> Floor, 66 Prescot Street, London E1 8HG, United Kingdom  
Local office: Rua Laura Ayres, nº 3 1600-510 Lisboa, Portugal

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call: 351 21 710 09 70



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<u>Site Name/Location</u>	<u>Site Address</u>	<u>Site Scope</u>
NOS COMUNICAÇÕES, S.A., NOS WHOLESALE S.A. AND NOS CORPORATE CENTER S.A.	Rua Ator António Silva, nº 9 1600-404 Lisboa Portugal	THE BUSINESS PROCESSES RELATED TO INSTALLATION, ACTIVATION, FULFILMENT OF SERVICE REQUESTS, ACCOUNT MANAGEMENT, BILLING AND CHARGING FOR TELCO CUSTOMERS, IN THE MARKET SEGMENTS: CONSUMER (B2C) AND BUSINESS (B2B).
NOS SISTEMAS S.A.	Rua Ator António Silva, nº 9 1600-404 Lisboa Portugal	THE SECURITY PROCESSES ASSOCIATED WITH THE NOS DATA CENTER SERVICES (HOUSING SERVICES)
NOS COMUNICAÇÕES, S.A.	Edifício Expo: Avenida Dom João II, lote 1.06.02.4 1998-030 Lisboa Portugal	THE BUSINESS PROCESSES RELATED TO INSTALLATION, ACTIVATION, FULFILMENT OF SERVICE REQUESTS, ACCOUNT MANAGEMENT, BILLING AND CHARGING FOR TELCO CUSTOMERS, IN THE MARKET SEGMENTS: CONSUMER (B2C) AND BUSINESS (B2B).
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Site Name/Location	Site Address	Site Scope
NOS COMUNICAÇÕES, S.A.	Edifício Norte Shopping: Rua Henrique Pousão, nº 432 4460-191 Senhora da Hora Portugal	THE BUSINESS PROCESSES RELATED TO INSTALLATION, ACTIVATION, FULFILMENT OF SERVICE REQUESTS, ACCOUNT MANAGEMENT, BILLING AND CHARGING FOR TELCO CUSTOMERS, IN THE MARKET SEGMENTS: CONSUMER (B2C) AND BUSINESS (B2B).
NOS SISTEMAS S.A.	Edifício Norte Shopping: Rua Henrique Pousão, nº 432 4460-191 Senhora da Hora Portugal	THE SECURITY PROCESSES ASSOCIATED WITH THE NOS DATA CENTER SERVICES (HOUSING SERVICES)
NOS COMUNICAÇÕES, S. A.	Edifício Campanhã: Rua Justino Teixeira, Porta A, 1º A 4300-273 Porto Portugal	THE BUSINESS PROCESSES RELATED TO INSTALLATION, ACTIVATION, FULFILMENT OF SERVICE REQUESTS, ACCOUNT MANAGEMENT, BILLING AND CHARGING FOR TELCO CUSTOMERS, IN THE MARKET SEGMENTS: CONSUMER (B2C) AND BUSINESS (B2B).

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<u>Site Name/Location</u>	<u>Site Address</u>	<u>Site Scope</u>
DATACENTER IMOPOLIS I - II (DATACENTER DE LISBOA)	Estrada da Outurela, nº 118, Bloco C 2790-114 Carnaxide Portugal	THE BUSINESS PROCESSES RELATED TO INSTALLATION, ACTIVATION, FULFILMENT OF SERVICE REQUESTS, ACCOUNT MANAGEMENT, BILLING AND CHARGING FOR TELCO CUSTOMERS, IN THE MARKET SEGMENTS: CONSUMER (B2C) AND BUSINESS (B2B). THE SECURITY PROCESSES ASSOCIATED WITH THE NOS DATA CENTER SERVICES (HOUSING SERVICES).
DATACENTER NORTESHOPPING (DATACENTER DO PORTO)	Rua Henrique Pousão, nº 432, Pisos 0 e 1 4461-901 Senhora da Hora Portugal	THE BUSINESS PROCESSES RELATED TO INSTALLATION, ACTIVATION, FULFILMENT OF SERVICE REQUESTS, ACCOUNT MANAGEMENT, BILLING AND CHARGING FOR TELCO CUSTOMERS, IN THE MARKET SEGMENTS: CONSUMER (B2C) AND BUSINESS (B2B). THE SECURITY PROCESSES ASSOCIATED WITH THE NOS DATA CENTER SERVICES (HOUSING SERVICES).
DATACENTER RIBA D'AVE (DATACENTER DE RIBA D'AVE)	Rua Cruzeiro dos Chãos, 4765-341 Oliveira Santa Maria, Portugal	THE BUSINESS PROCESSES RELATED TO INSTALLATION, ACTIVATION, FULFILMENT OF SERVICE REQUESTS, ACCOUNT MANAGEMENT, BILLING AND CHARGING FOR TELCO CUSTOMERS, IN THE MARKET SEGMENTS: CONSUMER (B2C) AND BUSINESS (B2B). THE SECURITY PROCESSES ASSOCIATED WITH THE NOS DATA CENTER SERVICES (HOUSING SERVICES).

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