PRESS RELEASE
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NOS SIMPLIFIES CONTRACTUAL INFORMATION FOR CUSTOMERS
SIMPLIFIED, CLEARER AND MORE CONCISE INFORMATION SHEET

As from today, NOS will provide its customers with the SIF – simplified information sheet – the goal of which is to share in a simple and concise manner all relevant contractual information.

The SIF will be provided at the time a contract is entered into, enabling customers to make a more informed and conscious choice about the service being contracted, such as the main features of the services, offers and discounts related to customer loyalty, duration of the contract, and the costs and charges arising from early cancellation by the customer. The SIF will also be provided, on request, before the contract is entered into, allowing a more informed and conscious choice about the service to be contracted.

NOS believes that this initiative of voluntary self-regulation will be extremely beneficial to its customers and to the communications industry sector, bringing more transparency and simplicity to the contractual relationship between NOS and its customers.

About NOS
NOS is the biggest communications and entertainment group in Portugal. It offers latest generation fixed and mobile phone, television, Internet, voice and data solutions for all market segments. It is leader in Pay TV, new generation broad band services and in cinema distribution.

In the business segment, it has positioned itself as a sustainable alternative in the Corporate and Mass Business segments, offering a broad portfolio of products and services with tailor made solutions for each sector and for businesses of different sizes, complementing its offer with ICT and Cloud services.

NOS is part of the main Portuguese stock exchange index (PSI-20), and has more than 4.8 million mobile phone, 1.6 million television, 1.8 million fixed telephone and 1.4 million fixed broad band Internet customers.

For more information, go to: http://www.nos.pt/institucional