

English version of the Portuguese original. In the event of any discrepancy, the Portuguese version prevails.

NOS, SGPS, S.A.

(Public Company)

**Registered Offices: Rua Actor António Silva no. 9 – Campo Grande, parish of Lumiar,
1600-404 Lisbon**

Registration number before the Companies Registry Office of Lisbon and

Taxpayer number: 504 453 513

Share Capital: EUR 5,151,613.80

GUIDE FOR SHAREHOLDERS AND REPRESENTATIVES TELEMATIC PARTICIPATION

Prior Note

The Annual General Meeting of NOS, SGPS, S.A. ("NOS" or "Company"), to be held on June 19, as published on May 25, and available for consultation on NOS' website at www.nos.pt/institucional, will be held exclusively by telematic means and Shareholders may attend the meeting by videoconference.

Shareholders may only participate in the General Meeting provided that (i) the Shareholder's statement declaring the intention to participate in the General Meeting is received by the financial intermediary responsible for the record of the respective shares, and (ii) the information of the aforesaid financial intermediary regarding the number of shares recorded on behalf of its client as of the Record Date, is sent until in such conditions that it can be received by the Chairman of the Board of the General Meeting at a time.

Should Shareholders wish to access the General Meeting by telematic means, they must previously indicate this intention to the Chairman of the Board of the General Meeting, to the e-mail address assembleia@nos.pt, as well as comply in advance with the procedures foreseen for the exercise of voting rights by electronic means to ensure the authenticity of the voting declarations.

Following this communication, Shareholders will receive at the postal address the information necessary for their participation in the General Meeting by telematic means. Under the applicable legal terms, the Company will record the content of the communications and the respective intervening parties.

Shareholders who have cast their vote by electronic means or by electronic mail and which participate as described above in the General Meeting will be allowed to change the voting direction during the meeting, before the moment when the results of each item are informed to the General Meeting.

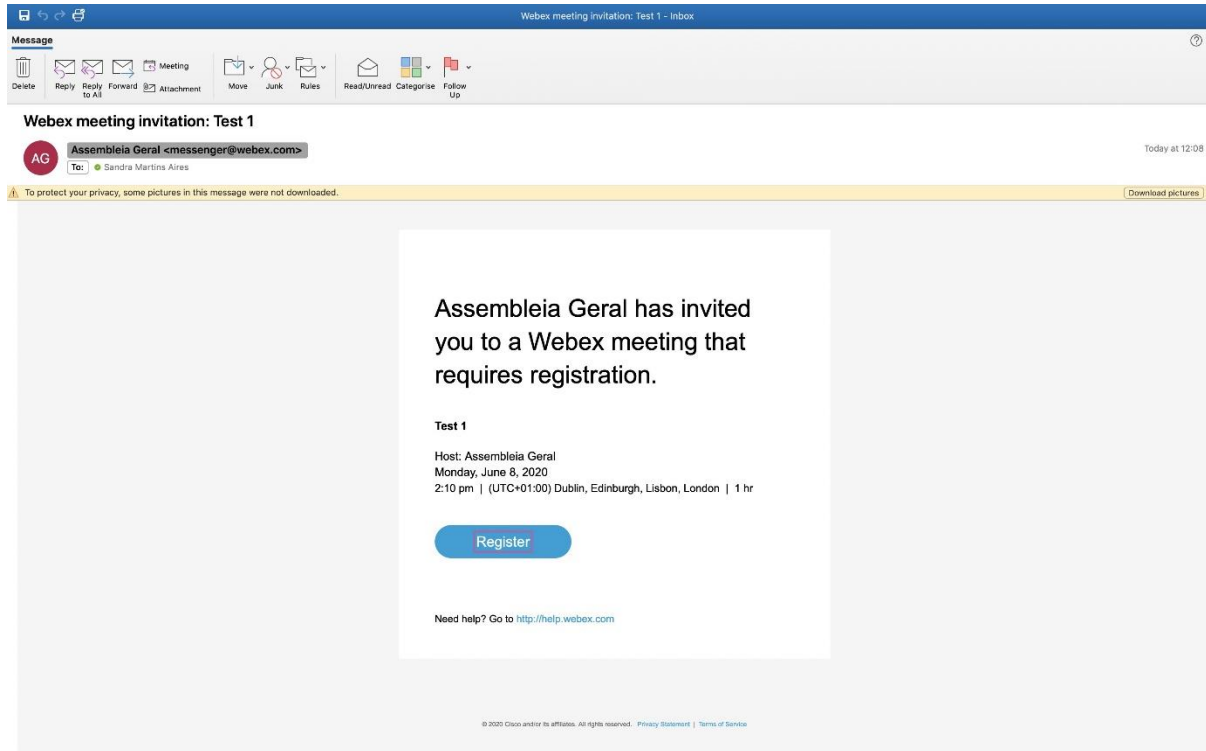
Shareholders that have not exercised exercised their voting right by electronic communication or by electronic means may participate in the General Meeting (viewing and participating in the General Meeting works), but may not be able to exercise their voting right during such meeting.

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Using the CISCO WEBEX MEETING videoconference platform ("WEBEX platform")

To participate in the meeting via videoconference on the WEBEX platform, please follow the instructions below:

1. Register on the platform upon receipt of the invitation sent by email by the NOS General Meeting.



2. You must register by filling in the data defined as mandatory (name, e-mail address, company and contact phone number).

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English: London Time
• Required field

Register for Test 1

• First name:

• Last name:

• Email address:

Job title:

• Company:

Address 1:

Address 2:

City:

State:

ZIP/Postal Code:

Country/region:

Phone number: Country/Region Number (with area/city code)

Fax number: Country/Region Number (with area/city code)

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3. After you "Register" you will receive the information that your registration is pending.

Cisco Webex Meetings Webex Meetings

 Service provided by 

Registration Pending

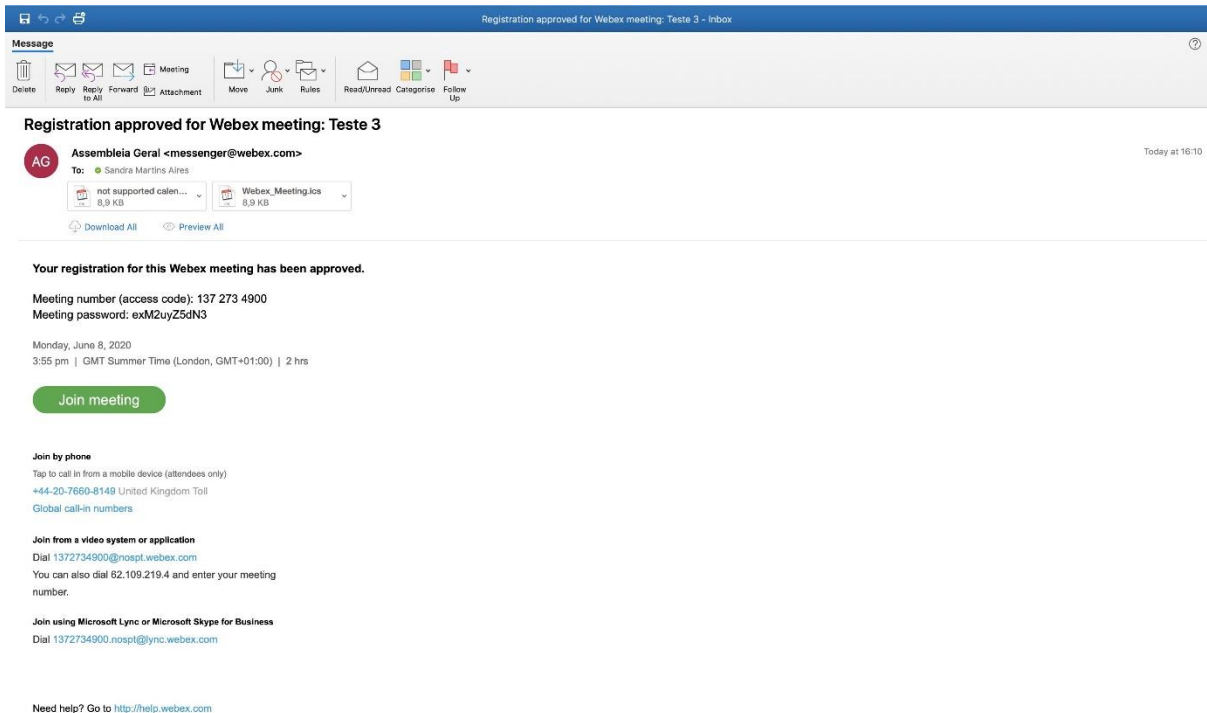
Thank you for registering.

Your registration information was sent to the meeting host. After the host accepts your registration, you will receive a confirmation email message that contains the meeting password and instructions for joining the meeting.

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4. The NOS General Meeting Team will confirm the data and, if they are in accordance with the information available, will approve access to the meeting by sending an email with a link and a password to join the videoconference.



The screenshot shows an email client interface. At the top, a blue header bar contains the text "Registration approved for Webex meeting: Teste 3 - Inbox". Below this is a "Message" header with various action icons like Delete, Reply, Forward, Attachment, Move, Junk, Rules, Read/Unread, Categorise, and Follow Up. The main content of the email is as follows:

Registration approved for Webex meeting: Teste 3

Assembleia Geral <messenger@webex.com> Today at 16:10
To: Sandra Martins Aires

Attachments: not supported calen... (8,9 KB), Webex_Meeting.ics (8,9 KB)
Download All | Preview All

Your registration for this Webex meeting has been approved.

Meeting number (access code): 137 273 4900
Meeting password: exM2uyZ5dN3

Monday, June 8, 2020
3:55 pm | GMT Summer Time (London, GMT+01:00) | 2 hrs

[Join meeting](#)

Join by phone
Tap to call in from a mobile device (attendees only)
+44-20-7660-8149 United Kingdom Toll
[Global call-in numbers](#)

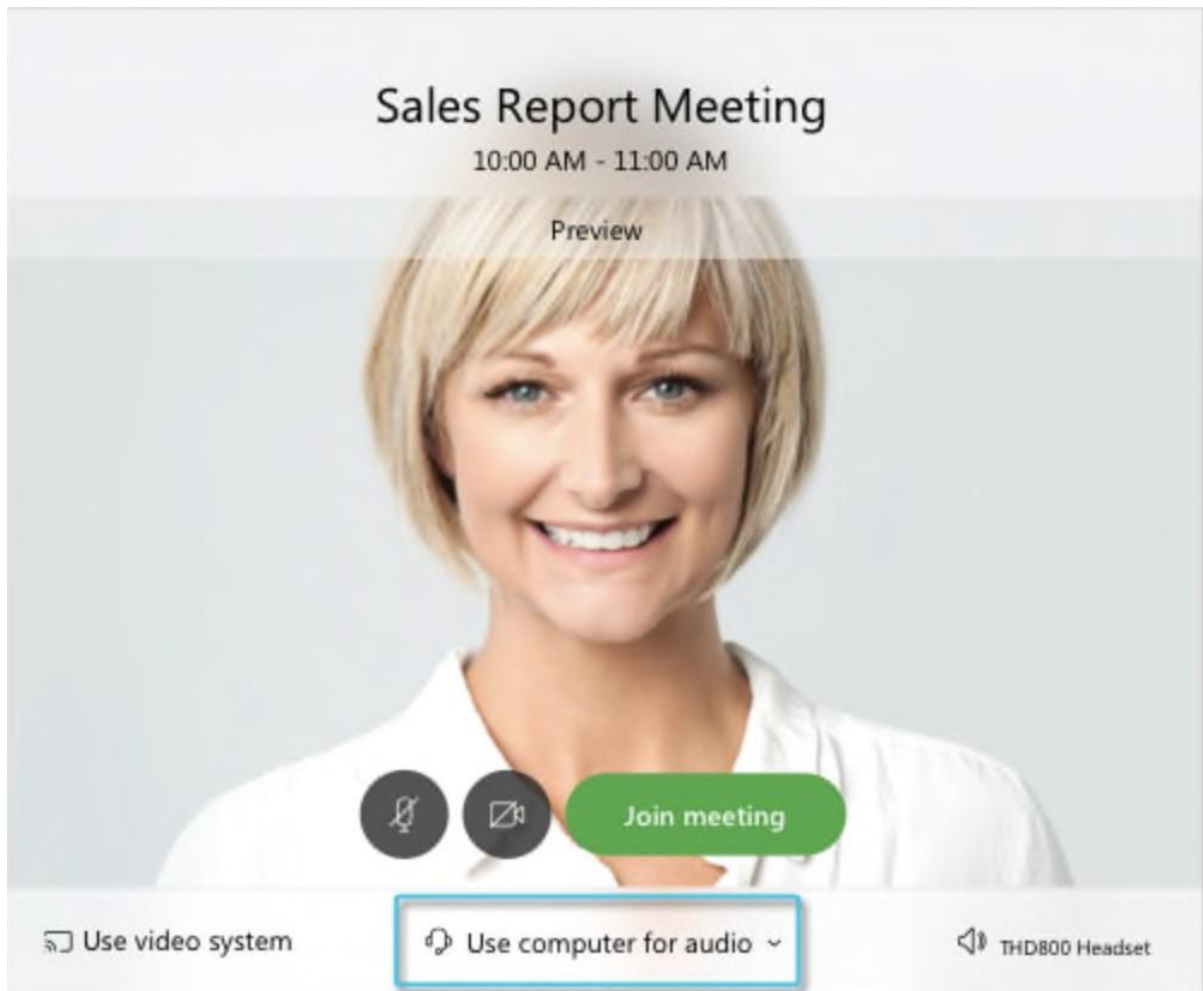
Join from a video system or application
Dial 1372734900@nospt.webex.com
You can also dial 62.109.219.4 and enter your meeting number.

Join using Microsoft Lync or Microsoft Skype for Business
Dial 1372734900.nospt@lync.webex.com

Need help? Go to <http://help.webex.com>

5. On the day and time of the meeting, by clicking on the green button (Join meeting) found in the email sent by the General Meeting Team, you will enter the "lobby" of the "virtual room" of the General Meeting.

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6. Then, clicking again on the green button (Join Meeting) will enter the "virtual room" of the NOS Annual General Meeting.



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Rules for participation in videoconference:

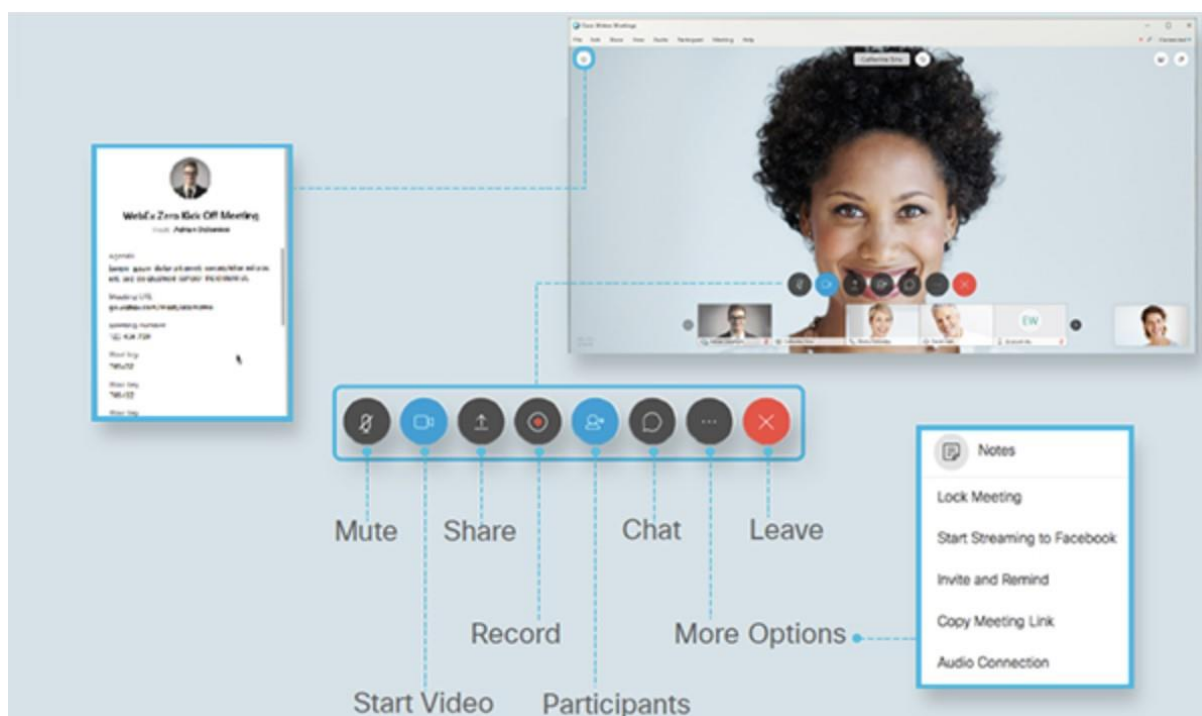
a) The data provided by NOS for participation in the NOS Annual General Meeting videoconference are personal and non-transferable and should not be provided, without the express consent of NOS, to third parties.

b) The microphones of the devices used by the Shareholders or Representatives must always be turned off (Mute), so that there is no sound interference during the meeting. They should only be turned on in case of speaking and after permission given by the Chairman of the General Meeting.

c) Shareholders or Representatives who wish to speak or change the previously expressed vote by electronic means should send a message informing of their wish by using the "chat" they find on the right side of the screen.

The request will be communicated to the Chairman of the General Meeting, who will communicate when the Shareholder or Representative may take the floor.

The change in the voting direction will be processed by the General Meeting Team and also communicated by the Chairman of the General Meeting.



Final Notes

1. The WEBEX platform supports all devices, so you can follow the videoconference from your computer, tablet or mobile phone.

2. The holding of the General Meeting exclusively by telematic means implies the recording of sound and image, and we assume that the Shareholders and Representatives give their consent to the aforementioned collection of personal data through this means when recording their participation in the meeting by videoconference.

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3. The instructions contained in this guide may be altered by NOS, and the Company hereby undertakes to inform the Shareholders and Representatives of such changes through the website www.nos.pt/investidores.